

# Patrick Goruick

72 Alsek Road     Phone: 867.456.4998  
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## Systems Analyst/Web Developer

DETAILS-ORIENTED SYSTEMS ANALYST with a bachelor's degree in computer science with co-op work experience designation. Over 10 years combined experience in desktop and network technical support, post-secondary instruction, and web site and web application development.

## Technical Skills

### Web Applications Programming

ASP.NET/VB.NET, XML/POST and SOAP Web Services, Java Server Pages (JSP), Requirements gathering, Interface design

### Web Development

HTML, DHTML, XHTML, CSS, JavaScript, ASP, Perl, Web search tools, Web site management

### Database Development

MS Access, MS SQL Server, Oracle, Relational DB Design, DB Development (SQL, Transact SQL, PL/SQL), ADO/ADO.NET, JDBC, Crystal Reports

### Web Server Administration

Internet Information Server (IIS) versions 4 and above, Sun Java System Web Server 6.1

### New Media

Adobe Photoshop, Macromedia Director

### Technical Support/Administration

Windows desktops and servers, Linux servers, TCP/IP networking

## Career History

**TESTAROSSA SYSTEMS – Whitehorse, Yukon**  
**Proprietor – Independent Consultant/Contractor**

**Nov. 2005 - Present** and  
**Jun. 2003 – Feb. 2004**

### Responsibilities

- Day-to-day operation of home-based business (billing, accounting, client meetings, etc.).
- Development support of Exym Inc.'s "Activity Tracking System," a mental health clinical management hosted-application. Includes bug investigation and fixes, extending existing features and development of additional features. Custom Crystal reports built to customer specifications.
- End-to-end development of client web applications, including requirements gathering, database design and development, interface design, coding, documentation, and support.
- Translation of graphic design to functional web sites, including image and graphic manipulation, site layout and navigation structures.

### Accomplishments

- Developed, and supported, Network Operations application in use by over 120 field technicians, managers and directors at local phone company. Used for managing, monitoring and reporting on regularly scheduled maintenance procedures required at network sites.
- Created web application to allow non-technical staff to maintain used stock listings and specials/promotions on auto/RV dealership web site.

### Technical Environment

- ASP.NET/VB.NET, HTML, DHTML, CSS, JavaScript, ASP, MS Access, Oracle, MS SQL Server, Windows, Internet Information Server (IIS), Adobe Photoshop

**NORTHWESTEL INC. – Whitehorse, Yukon**  
**Systems Analyst**

**Mar. 2004 – Oct. 2005**

### Responsibilities

- Day-to-day maintenance and administration of corporate Internet site and 2 intranet sites, including traffic reporting and analysis, content management and content management support.
- End-to-end development of both customer-facing and staff-facing web-based applications, including requirements gathering, database design and development, interface design, coding, documentation, and support.

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## ***Accomplishments***

- Developed system to allow customer service representatives to provision domain name and web hosting services from 2 different vendors via a single web application utilizing XML over HTTP-POST and SOAP web services.
- Built and supported service ordering system with requests being accepted on corporate Internet site, stored in secure, LAN-resident database and managed via intranet application.
- Developed, and supported, Network Operations application in use by over 120 field technicians, managers and directors. Used to manage repair service orders to external agencies and their associated spares inventory.

## ***Technical Environment***

- ASP.NET/VB.NET, XML/POST & SOAP Web Services, Java Server Pages (JSP), HTML, DHTML, XHTML, CSS, JavaScript, ASP, Perl, MS Access, Oracle, Internet Information Server (IIS), Sun Java System Web Server 6.1, Windows, Solaris

## **KLONDIKE BROADCASTING LTD. (CKRW) – Whitehorse, Yukon**

**Nov. 2001 – Jun. 2003**

### **Lead Developer**

#### ***Responsibilities***

- Day-to-day maintenance and administration of station's web site including site updates and content management support.
- Translation of graphic design to functional web sites, including image and graphic manipulation, site layout and navigation structures.
- Technical Support/Administration on a casual, as-needed basis. Troubleshooting and resolving hardware and software issues in Windows desktop environment.

#### ***Accomplishments***

- Constructed radio station web site with back-end administration applications for staff to maintain various sections of the site, including "for sale" listings, listener polls and banner ads.
- Developed Windows service and console application to monitor and track bandwidth consumption on ISP's cable modem network.

#### ***Technical Environment***

- ASP.NET/VB.NET, HTML, DHTML, CSS, JavaScript, ASP, MS Access, Windows, Internet Information Server (IIS), Adobe Photoshop

## **ALL NORTH ENTERPRISES - Whitehorse, Yukon**

**Apr. 2001 – Nov. 2001**

### **Programmer/Consultant**

#### ***Responsibilities***

- Web site and application design and development.
- Microsoft Access database application development.
- Technical Support/Administration on a casual, as-needed basis. Troubleshooting and resolving hardware and software issues in Windows desktop environments.

#### ***Accomplishments***

- Developed Yukon BluePages web site (directory of Yukon government contacts).
- Built web-based employee assessment application.

#### ***Technical Environment***

- Java Server Pages (JSP), HTML, DHTML, JavaScript, ASP, MS Access, Oracle, MS SQL Server, Windows

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## **HYPERBOREAN MARKETING – Whitehorse, Yukon Programmer**

**Jun. 1998 – Mar. 2001**

### ***Responsibilities***

- Programming interactive multimedia CD-ROMs for use as tourism promotional mail-outs and in information kiosks.
- Microsoft Access database application development.
- Technical Support/Administration on a casual, as-needed basis. Troubleshooting and resolving hardware and software issues in Windows desktop environments.
- Windows and Linux server technical support and administration.
- Internet Information Server administration.

### ***Technical Environment***

- Macromedia Director, HTML, JavaScript, Java, ASP, MS Access

## **SHELL CANADA – Calgary, Alberta HTML Programmer**

**Sep. 1997 – Dec. 1997**

### ***Responsibilities***

- Intranet development.
- Intranet technical advisor to document management group.

### ***Accomplishments***

- Developed a web version of a Visual Basic company phonebook.

### ***Technical Environment***

- HTML, JavaScript, C, Perl, Netscape Enterprise Server, Unix

## **UNIVERSITY OF REGINA, C.S. DEPT. – Regina, Saskatchewan Computer Science 100 Head Lab Instructor**

**Jan. 1997 – Apr. 1997**

### ***Responsibilities***

- Coordinated 8 other instructors.
- Developed teaching materials and exams, lectured/taught labs.

### ***Accomplishments***

- Developed 2 CGI (Perl) web pages allowing students to check lab test and class marks online

## **SASKFERCO PRODUCTS - Regina, Saskatchewan Information Systems Technical Support**

**Apr. 1996 – Aug. 1996**

### ***Responsibilities***

- Technical Support/Administration.
- Troubleshooting and resolving hardware and software issues in Windows desktop environment.
- Novell and Unix server technical support and administration.

## **NOVA GAS TRANSMISSION – Calgary, Alberta Desktop Support Analyst**

**Jan. 1995 – Aug. 1995**

### ***Responsibilities***

- Technical Support/Administration.
- Troubleshooting and resolving hardware and software issues in Windows desktop environment.

## **Education**

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### **UNIVERSITY OF REGINA – Regina, Saskatchewan**

**Bachelor of Science in Computer Science, Co-operative Education Program (1998)**